How LOOP3D protects your feedback data

A plain summary for IT, security, legal and procurement reviewers. Detailed documents are available on request at loop3d.ai/contact.

WHAT WE COLLECT

- Leader and rater names, work emails and survey answers
- Optional written comments
- Daily-action activity (done, streaks, points)

No HR system access, no employee directory upload, no payroll or health data.

ANONYMITY

- A leader's report unlocks only after 6 raters respond
- Rater groups under 3 responses are merged into “Others”
- Comments are paraphrased by AI by default
- Leaders and HR never see who said what

HOSTING & ENCRYPTION

- Application: Vercel, United States
- Database: Supabase, United States (Ohio)
- Encrypted in transit (TLS) and at rest
- Database tables are closed to the internet; every request is checked against a private link or role

AI USE

- Feedback is sent to Anthropic's API only to write reports, focus behaviors and coaching
- Not used to train AI models
- The AI coach sees combined results only, never an individual rater's answers

ACCESS & SIGN-IN

- Leaders, raters and HR use private, unguessable links (no passwords to manage)
- Admin access is password-protected and actions are logged

YOUR DATA, YOUR CALL

- Your organization owns its feedback data
- Export results or request deletion at any time; deletion completed within 30 days
- We never sell data or use it for advertising

SUBPROCESSORS

PROVIDER	PURPOSE	LOCATION
Vercel	Website and application hosting	United States
Supabase	Database (encrypted at rest)	United States (Ohio)
Anthropic	AI analysis of feedback; no training on your data	United States
Resend	Transactional email (survey invites, reminders, daily actions)	United States

CURRENT STATUS (STATED PLAINLY)

SOC 2 audit	**Not yet completed**
Single sign-on (SAML/SSO)	**Not yet available**
HR system (HRIS) integration	**Not yet available; leaders are added by paste or spreadsheet**
Security questionnaire, DPA, MSA	**Available on request, usually the same business day**
Billing	**By invoice; purchase order numbers supported**

LOOP3D was founded by Aaron Bodiya, Ph.D., Industrial/Organizational Psychologist. Questions or document requests: loop3d.ai/contact